

Terms and Conditions for Digi's Loyalty App, "DigiPoints"

1. Acceptance of Terms

/ downloading, installing, or using the Digi's Loyalty App ("**DigiPoints**"), you ("**you**" or the "**User**") agree to comply with and be bound by these terms and conditions. If you do not agree to these terms, please refrain from using the App.

2. Eligibility

To use DigiPoints, you must be a current customer of Belize Telemedia Limited ("Digi") and meet additional eligibility criteria specified by Digi. Users must also comply with all relevant laws and regulations.

3. Loyalty Program Overview

DigiPoints are designed to reward users for their loyalty to Digi. Users can earn points through various activities, such as making payments, referring friends, or participating in promotions. These points can be redeemed for rewards and benefits, as outlined in DigiPoints.

4. Earning and Redeeming Points

Points are earned based on the criteria established by Digi. Digi reserves the right to modify the point-earning criteria at Digi's discretion. Points have no cash value and cannot be transferred or redeemed for cash. Digi reserves the right to change the rewards catalog and redemption options.

5. Account Security

Users are responsible for maintaining the security of their account credentials. Any unauthorized use of the App or account must be reported immediately to Digi. Digi is not responsible for any unauthorized access to or use of accounts.

6. Privacy and Data Security

Digi is committed to protecting User privacy. DigiPoints privacy policy outlines how personal information is collected, used, and shared. By using DigiPoints, you consent to the collection and use of your information in accordance with the privacy policy.

7. Termination

Digi reserves the right to terminate or suspend the Loyalty App and user accounts at its discretion, without notice. Termination may result from a violation of these terms, fraudulent activity, or any other reason deemed appropriate by Digi.

8. Modifications to Terms and App

Digi reserves the right to modify these terms and conditions and the features of DigiPoints at any time. Users will be notified of significant changes by Digi posting such changes in notifications in the Loyalty App or by Digi posting notices of any such changes on websites maintained by Digi. Continued use of DigiPoints after such modifications constitutes acceptance of the updated terms.

9. Limitation of Liability

Digi is not liable for any damages or losses arising from the use of DigiPoints. This includes, but is not limited to, direct, indirect, incidental, consequential, or punitive damages

10. Governing Law

These terms and conditions are governed by the laws of Belize. the courts of Belize shall have exclusive jurisdiction to settle any dispute or claim arising out of, or in connection with, this Agreement, its subject matter or formation (including non-contractual disputes or claims).

11. General Terms

In these terms and conditions:

Words in the singular include the plural and vice versa unless the context requires otherwise.

Any words that follow "*include*", "*includes*", "*including*", "in particular" or any similar words and expressions shall be construed as illustrative only and shall not limit the sense of any word, phrase, term, definition or description preceding those words.

"Digi" means Belize Telemedia Limited, a company duly incorporated and existing under the laws of Belize.

"DigiPoints App" means Digi's Loyalty App as described in these terms and conditions.

"you" or **"User"** means the Digi customer who uses the DigiPoints App, and "your" shall be construed accordingly.

By using the DigiPoints App and or by using DigiPoints, you acknowledge that you have read, understood, and agreed to these terms and conditions.